



Summer Camp Policies and Registration - Tips and Tricks

New 2026 Summer Camp Policies

1. Once a camper is registered for a 2026 summer camp session, all registration fees are non-refundable.

This includes, but is not limited to:

- Withdrawal from the camp by the parent/guardian for any reason
- Scheduling conflicts that arise after registration
- Failure to attend some or all camp days
- Dismissal from camp due to behavioral or safety concerns

However, you may purchase camp insurance through Allianz at checkout on Ryzer that will pay you back the cost of the camp in the event your participant cannot attend due to injury, illness, death in the family, employment issues, or another covered reason. Please contact Allianz (888.799.2832) at any time prior to your camp start date if you need to file a claim for a refund.

2. Campers may not switch to other camps or transfer their spot to another individual.

After registration is submitted, campers may not switch to a different camp session, even if space becomes available later. Each registration applies only to the specific camp, date, and time selected during enrollment.

Additionally, camp registrations are non-transferable. A camper's spot may not be given, sold, or transferred to another child, regardless of relationship or circumstance.

This policy ensures:

- Accurate attendance records
- Appropriate staff-to-camper ratios
- Fairness for all families on waitlists

Ryzer Registration Tips & Tricks

PRO TIP: By completing the steps below before camp registration opens, you'll be able to check out faster and improve your chances of securing the camps you want!

- **Prior to Registration:**

- First time registration - create account here: <https://ryzer.com/login/signup/>
 - Add your child's/children's profile to Ryzer to make registration easier/faster.
- Already registered - login here: <https://ryzer.com/login/>
 - Forgot password: go here - <https://ryzer.com/login/forgotpassword/>
 - **REMEMBER** this password as this is how you will find receipts, registrations (past and present), camp info, etc.
- Verify or set up child/children's **PROFILE** info.
- Verify **ACCOUNT SETTINGS** in top right corner drop down.
 - Verify email/phone, etc to make sure Ryzer and camp instructors can communicate with you regarding camps - reschedules, weather related, emergency, etc.

- **Tips for Registration:**

- Ryzer does not hold the registration for the camp in the cart - it is only held once you complete the registration by making payment.
 - We know some camps sell out faster or have limited spots.
 - Fully complete registration (include making payment) for high demand camps first.
 - Most Sports camps do not have capacity limits - these can be registered for after the high demand camps.
 - Waitlists:
 - If a camp is full, please register for the waitlist of the time/date of the camp you want.
 - No payment required for waitlists.
 - If a spot becomes available DMC will reach out regarding using the contact info in Ryzer.

- **After Registration:**

- How do I see my registrations (past and present)?
 - Login here: <https://ryzer.com/login/>
 - Click on the child's profile you would like to view (right top corner dropdown).
 - Go to their **DASHBOARD** and click on **MY EVENTS**.
 - This will show you all current and past registrations.

- You should receive a **REGISTRATION CONFIRMATION EMAIL** from Ryzer right after the registration is processed. Please check your junk/spam folders. (Note: a **WELCOME EMAIL** will be sent 2 weeks prior to your camp sessions)
 - Direct all questions regarding camps you have registered for to camp instructors listed in the welcome email and on the website:
<https://ryzer.com/login/>
- How do I see my payments/receipts?
 - There is a receipt icon on the top right corner that you can click on to access all of your past and present receipts.